

Ex-Mo Warranty Policy

Cable Systems Ltd Warranty the Ex-Mo units and Controller (excluding battery) as free from manufacturing defects for a period of 1 (one) year from the Invoice date.

In the unlikely event of any defect Cable Systems Ltd will undertake to repair or replace the unit at our expense.

To arrange the return of any Ex-Mo Products for a Warranty claim please contact us using sales@cablesystems.co.uk and request an RMA (Return to Manufacturer Authorisation) number and quote the relevant product serial number(s).

Return Carriage to and from Cable Systems Ltd is the responsibility of the Customer/User until such time as the cause of the fault is established. In the event of a Warranty claim being accepted reasonable carriage costs will be refunded.

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